

Know Your Customer (KYC) Requirements

Effective from 1 January 2026

Best Wing Global

Company Number: GB25205695

Authorized and Regulated by the Financial Services Commission of
Mauritius (FSC)

1. Purpose

This document explains BestWing Global's ("BWG", "we", "our") **Know Your Customer (KYC)** process, which is designed to comply with international anti-money laundering (AML) and counter-terrorism financing (CTF) regulations.

The KYC procedure ensures that all clients are properly identified before trading commences, thereby protecting both clients and the platform from potential financial crimes or fraudulent activities.

2. Legal and Regulatory Basis

BWG's Know Your Customer (KYC) and client onboarding procedures are conducted in accordance with Mauritius's regulatory framework.

BWG adheres to the requirements and guidance issued by:

- The Financial Services Commission (FSC) – Mauritius
- The Financial Intelligence and Anti-Money Laundering Act (FIAMLA)
- The Financial Intelligence Unit (FIU) – Mauritius
- Applicable AML/CFT Guidelines issued by the FSC

These regulations establish the legal framework for customer identification, due diligence, ongoing monitoring, and reporting of suspicious activities.

BWG ensures that its client onboarding procedures align with these regulatory standards to prevent financial crime and maintain compliance with Mauritian financial laws.

3. Identification and Verification Requirements

Before opening a trading account, BWG requires all clients to complete identity verification by submitting:

- **Proof of Identity:** A valid government-issued document such as a passport, national ID card, or driver's licence.
- **Proof of Address:** A recent utility bill, bank statement, or government-issued correspondence showing your full name and residential address (dated within the last 3 months).
- **Additional Documents (if required):** For corporate clients or high-volume accounts, BWG may request business registration certificates, beneficial ownership details, or proof of source of funds.

All documents must be clear, valid, and submitted through secure upload channels provided by BWG.

4. Verification Process

Once documents are submitted, BWG's compliance team will:

1. Review and verify the authenticity of all provided documents.
2. Conduct checks against international sanctions and politically exposed person (PEP) databases.
3. Confirm that all personal information matches the registration details provided during account creation.

Accounts may remain restricted until verification is completed.

5. Ongoing Due Diligence

BWG conducts **continuous monitoring** of client activity to ensure transactions are consistent with the client's profile and declared source of funds.

This may include:

- Requesting updated verification documents.
- Reviewing transaction patterns for irregular or suspicious behaviour.
- Reporting suspicious activity to the relevant authorities where required by law.

6. Data Protection

All personal information and verification documents are handled in accordance with our Privacy Policy and applicable data protection regulations.

KYC data is stored securely and used exclusively for compliance and verification purposes.

7. Non-Compliance and Account Restrictions

Failure to complete the KYC process or provide accurate information may result in:

- Account suspension or trading restrictions;
- Delayed deposits or withdrawals; or
- Termination of the client relationship in accordance with BWG's AML and compliance obligations.

8. Contact Information

For any questions or assistance with KYC verification, please contact our Compliance Department at: support@bestwingglobal.com



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